

APPENDIX A:

DESTINY HAVEN PROGRAM RULES

1. At the time of admission, staff members, in conjunction with the client, will **inspect** the client's belongings and valuables and complete the **Property/Valuables form**.
2. After induction clients are required to shower and all personal effects will be searched. This will be carried out with dignity and respect only by senior female staff but **is a requirement of admittance**.
3. Clients are not permitted to have mobile phones at all during their stay in the program (except when they have earned a day out after three months, and weekend leave at 4 months. Only on your day off or weekend off are you permitted to have your mobile. On return, it must be handed back to the office).
4. No visitors are permitted in the first month of the program.
5. One phone call can be made to or received by family member or friend after the first week and once a week after this during the first **CALENDAR** month (any variation to this rule would take extreme circumstances). Family can enquire after clients during that time and send messages via phone calls with staff or letters and emails, but will not be permitted to speak to the client except once a week until the calendar month is completed.
6. After one calendar month visitors may visit on Saturday afternoons by prior arrangement, but only from 2.00pm.
7. After the first calendar month phone calls may only be made twice a week by the client. Phone calls may be received during off duty hours (weekdays 5pm-6:15pm, 7:45pm-8:30pm, Saturdays 2pm-5:45pm, 7pm-8:30pm, and Sundays 2pm-8:30pm) under the discretion of the Destiny Haven Management (maximum of one 15-minute phone call in or out per day.)
8. The facility is to be secured (alarms are set) before 10.00pm and will not be unsecured until 7.30am. Clients are required to be in their rooms by 10pm and have lights out by 10.30pm in consideration of the other clients.
9. Random urine tests may be conducted throughout your stay and must be complied with. Failure to agree could mean immediate dismissal from the program.
10. Clients are expected to respect the property of others. Any incidents of theft will be reported to the police and incur immediate discharge. Breakages must be paid for.
11. Clients are reminded illegal weapons and/or use of illegal drugs will not be permitted in the facility and will result in immediate discharge. NB. All medication will be dispensed by staff using Webster packs made up by the chemist every fortnight.
12. All clients are to respect the rights of other clients and staff.
13. Foul language is not permitted at Destiny Haven. Swearing at a staff member or another client will incur discipline. Repeat offences could incur discharge.



14. All clients are to shower daily and dress appropriately. No revealing attire is acceptable and meal time dress is to be appropriate (e.g. no pyjamas, swimmers, revealing clothing).
15. Any belongings left behind when a client leaves the program will be disposed of to charity if not collected **within 14 days** or if arrangements have not been made to pick up close to this time frame.
16. Clients are liable to be discharged under the discretion of management for any of the following: Possession of illegal drugs or alcohol, verbal abuse, receiving unauthorised visitors, sexual misconduct – consensual or otherwise, self harm, purging after meals, continuing in behaviour that has previously incurred discipline.
17. Clients are to participate in all activities including devotions and groups (including any set homework).
18. Destiny Haven is a non-smoking facility and any client found smoking whilst in the program (even on weekends off) will be discharged.